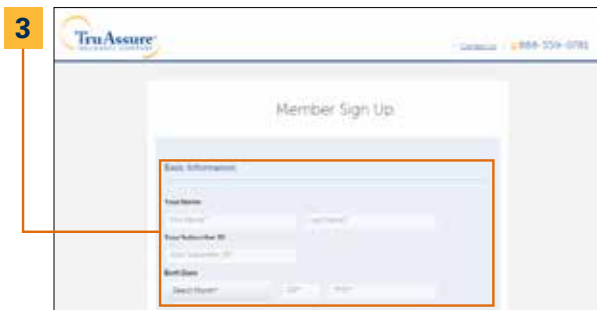
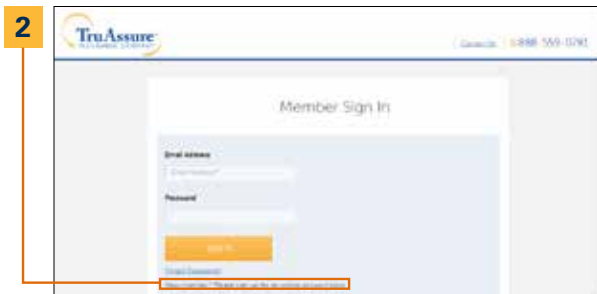


Member Portal

Connecting with TruAssure Insurance Company is easy!

Get real time benefit and claim information 24 hours a day, seven days a week online through the Member Portal at truassure.com. With the Member Portal, you can find everything you need to know about your and your covered dependents' benefits, including:

- Plan summaries
- Claim status
- Benefit levels
- Payment information
- Automatic payment enrollment
- Explanation of Benefits (EOBs)
- Printable ID cards
- Provider search
- Additional TruAssure resources



To register for the TruAssure Member Portal, you need to:

1. Go to truassure.com and select "Members."
2. Select "New member? Please sign up for an online account [here](#)." from the Member Sign In page.
3. Complete the online registration. Enter the primary enrollee's first and last name (the name must appear exactly as you entered during enrollment; e.g., "Bob" may be "Robert"), the assigned subscriber ID, and date of birth. Create your username by entering your email address and select a password.
4. Once registered, you can easily access your and your covered dependents' benefits and claims information, find a provider, print a temporary ID card, sign up to receive electronic EOBs (Go Green E-Statements), view your payments and access EOB history.
5. **Signing up for automatic payment through our website is easy!** Simply visit the My Payment section of the TruAssure website and fill out the payment authorization form.

You can also call us at 888-559-0779 to speak with a customer service representative during normal business hours (8:30 a.m. to 5 p.m. Monday through Friday, Central Time).

