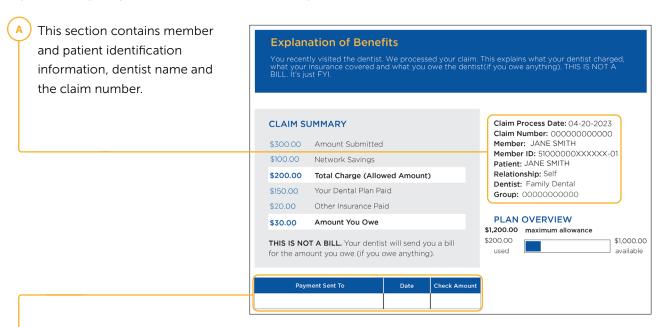
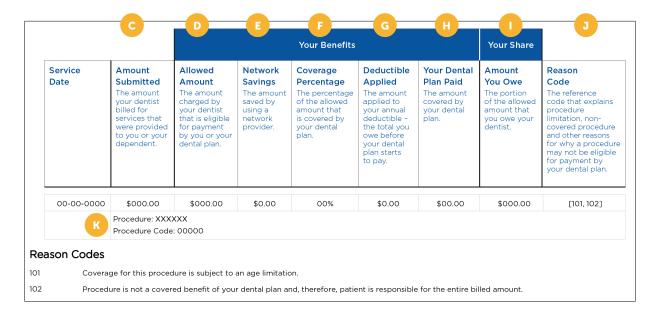


Learn how to read your Explanation of Benefits (EOB).

After a trip to the dentist's office, you'll likely receive an EOB from TruAssure outlining what your dentist charged for procedures performed, what is covered by your dental plan and what you owe the dentist (if you owe anything). **THIS IS NOT A BILL. It's simply an FYI.**



B This section includes detail about TruAssure's payment.



- C Amount Submitted is the amount your dentist billed for services performed.
- Allowed Amount is the amount charged by your dentist that is eligible for payment by you or your dental plan.
- (E) Network Savings is the amount saved when using a network dentist.
- F Coverage Percentage is the percentage of the allowed amount that is covered by your dental plan.
- G Deductible Applied is the amount applied to your annual deductible the total you owe before your dental plan starts to pay.
- H Your Dental Plan Paid is the amount covered by your dental plan.
- Amount You Owe is the portion of the allowed amount that you owe your dentist.
- Reason Codes explain procedure limitations, non-covered procedures and other reasons why a procedure may not be eligible for payment by your dental plan.
- Reprocedure Description and Procedure Code explain the services performed on the patient.

If you have any questions, please contact customer service at **888-559-0779**, Monday — Thursday, 7:00 a.m. to 5.30 p.m. central time and Friday, 7:00 a.m. to 5:00 p.m. central time.